#### **Submission Of Full Length Paper**

The full length paper should not exceed 3000 words and should be typed in a single column, with 1.5 line spacing, in Times New Roman 12 font size. The first page should include the paper title, with author's name, postal address, telephone number and e-mail id on the right top corner of the page. Please do not add a cover page for the paper. The paper must be presented by the author or co-author. The full length paper with the abstract should be forwarded to <a href="mailto:cedbec@christuniversity.in">cedbec@christuniversity.in</a> on or before October 28, 2016.

Paper presentation is not mandatory for participation in the Conference. You can still register as a delegate

**Important Dates** 

Last date for submission of abstract : October 05, 2016

Communication on selected papers : October 14, 2016

Last date for submission of full length paper : October 28, 2016

# **Outstation Participants**

- Rs. 5,000/- (Rupees five thousand only) per participant (includes food and accommodation at the Centre for Academic Excellence, Christ University campus, Hosur Road, Bengaluru 560 029)
- Local Participants
- Rs. 3,000/- (Rupees Three thousand only) per participant (includes lunch & tea on all days of the conference).
- Payment Details
- Demand Draft (DD) for the specified amount to be drawn in favour of "Christ University, Bangalore" payable at Bengaluru.



#### Accommodation:

Accommodation is provided in the campus to all the out station participants.

**Venue of the Programme**: Seminar Hall, IV Floor, CJC Block, Christ University, Bengaluru.

# Address for communication and for further information/clarification contact:

Dr. Kennedy Andrew Thomas Director, Internal Quality Assurance Cell (IQAC) Christ University Hosur Road Bengaluru- 560 029 India

Mobile: 09343521435 Office: 08040129451

Email: cedbec@christuniversity.in / kennedy.andrew@christuniversity.in



Three-day Conference on

Benchmarking Procedures and Practices for

Quality Enhancement in Higher Education

organized by
CENTRE FOR EDUCATION BEYOND
CURRICULUM (CEDBEC)
an initiative of Internal Quality
Assurance Cell (IQAC)

22-24 November 2016





#### The University

Christ University, established as Christ College in 1969, was born out of the educational vision of St Kuriakose Elias Chavara, an educationalist and a social reformer of the nineteenth century. It

Saint Kuriakose Elias Chavara

became an autonomous College in 2005 and a deemed to be university in 2008. The University with its focus on teaching, learning and research offers bachelors, masters and doctoral programmes in Sciences, Humanities, Social Sciences, Commerce, Management, Engineering, Law, and Education. The University currently has around 16,000 students and 750 faculty members.

# Centre For Education Beyond Curriculum (CEDBEC)

The Centre, an initiative of Internal Quality Assurance Cell (IQAC), has been conceived as an attempt to stimulate and rediscover through experience, the perspectives in education so that individuals and institutions reflect and rediscover themselves and move towards a sustainable progress in the educational arena.

# Background

The practice of benchmarking in higher education reflects the search for continuous quality improvement and expresses the idea to identify more effective ways of improving performance in an increasingly diversified higher education environment.

Benchmarking as a self-improvement tool to improve organizational performance, is often understood as a mere data gathering exercise lacking a systematic approach as an effective institutional improvement process. Benchmarking is a process that enables comparison of inputs, processes or outputs between institutions (or parts of institutions) or within a single institution over time. It is an approach for departments to measure and

compare themselves with higher performing departments with an objective of identifying work processes, products, services, or strategies that will lead to improvement. It is also a reflection of quality assurance.

Though the standards and guidelines for quality assurance and benchmarking are laid down by accrediting agencies, there is a need to view benchmarking as a practice in reality. Hence, the conference will look at the strategy of benchmarking as an important exercise conceptually and practically. It will be used for improving administrative processes in colleges and universities by examining the processes and models in practice and adopting them. The conference will also create a platform for the dissemination of best benchmarking practices in higher educational institutions (HEI) and to discuss ways and means to integrate them into the fundamental operations of an institution.

# **Special Invitation:**

Papers/Case Studies on Benchmarking are specially invited from IQAC Directors/ Coordinators for presentation as this conference addresses the major issues concerning Internal Quality Assurance. Experience sharing will help all the participants to strengthen their practices and to evolve new concepts.



#### **Call for Papers and Presentations**

Papers are invited on the following themes:

- Benchmarking practices and procedures
- Internal benchmarking practices
- External benchmarking practices
- Benchmarking application in higher education
- Benchmarking as a self improvement tool for improvement
- Benchmarking as the process of self-evaluation
- Benchmarking for improving institutional processes and performance
- Benchmarking exercise to improve internal processes or one's competitive position
- Benchmarking of performance indicators
- Identifying and establishing benchmarks
- Comparatives-strengths and weaknesses
- Case studies of benchmarking
- Collaborative benchmarking practices

# Methodology

Presentations, Panel Discussions, Interactive Sessions and Case Study Presentations.

# **Delegate Profile**

Principals, Deans, Heads of Departments of Universities and Colleges, Managers, IQAC, Directors and Coordinators and other Administrators of higher educational institutions.

# Registration for the Conference and Submission of Abstracts

A participant intending to present a paper in the conference should send an abstract of about 100 words. The abstract along with the completed registration form and the DD for registration fee should reach the Director, IQAC, Christ University, Hosur Road, Bengaluru- 560 029 **on or before October 05, 2016** 

# Christ University, Bengaluru

Three-day Conference on Benchmarking Procedures and Practices for Quality Enhancement in Higher Education 22-24 November 2016

### **REGISTRATION FORM**

Name (in Capital Letters)\_

Gender	
University / College with address	
000 : 15 - 310	-
Official E-mail IDPhone	-
Designation / Dept.	_
Experience (years)	_
Residential Address	
	_
Personal E-mail ID	
Phone	
Date	
Signature	
Signature of Vice Chancellor / Registrar / Principal	
Signature of vice chancenor / Registrar / Trincipal	
Date: Place:	
University / College Seal	
I will / will not present a paper (Please tick)	
Food Preference : Vegetarian Non Vegetarian (Please tick)	
Accommodation : Yes No (Please tick)	